

# **CASA GORDON**

## **BOOKING TERMS AND CONDITIONS**

Every attempt has been made to use clear and concise language in these terms and conditions, if any terminology has been used which is not fully understood, please contact the owners of Casa Gordon (hereafter called the Owners) for clarification before you sign the booking form.

### **VILLA BOOKINGS:**

- 1.1 Bookings are valid after:
  - a) The booking form has been completed and signed and received by Owner and
  - b) The appropriate deposit has been paid and
  - c) The booking has been confirmed in writing by the Owner to the Client.
- 1.2 The person, who signs the Booking Form certifies that he or she is authorized to agree the Booking Terms and Conditions on behalf of all persons included on the Booking Form, including those substituted or added at a later date. The signatory must be a member of the party occupying the property and must be 21 years or over. Bookings cannot be accepted from parties of young people under 21 years of age.
- 1.3 A deposit of £200 must accompany bookings, which is non-refundable. The balance must be paid 8 weeks prior to the commencement of the holiday along with a Security Deposit of £300. The Security Deposit will be returned to the Client 14 days after the completion of the holiday provided all keys are returned and no damage or loss is reported by the Owners Representative in Spain.
- 1.4 If the Client wishes to cancel the booking he should advise the Owner immediately by telephone followed by confirmatory letter. The Owner shall be entitled to retain all payments already made (except the Security Deposit) and to recover, if not already paid, the balance of the hiring charge as follows:

30- 60 days notice -	50% of the rental charge
Less than 30 days notice -	100% of the rental charge
- 1.5 If circumstances beyond the Owners control necessitate the cancellation of the rental, the Owner reserves the right to cancel any bookings and will only be liable to refund monies already paid by the Client.
- 1.6 The Client agrees:
  - a) To pay the full cost of any breakages, losses or damage to the property (the Owners Representative in Spain will be sole arbitrators on cause of damage or loss)
  - b) To take good care of the property and leave it in a tidy condition.
  - c) To report any damage or loss immediately it is discovered to the Owners Representative in Spain
  - c) To permit the Owners or their Agents reasonable access to the property to carry out any maintenance if necessary
  - d) Not to sublet or share the property except with persons nominated on the Booking Form
- 1.7 No liability is accepted by the Owner for loss of main services or failure of appliances, nor for the consequences of the actions or omissions of persons who may control supply of mains service, nor any actions taken in the vicinity of the property by any authority over which there is no control by the Owner.
- 1.8 The property is available after 3.00pm on arrival day and must be vacated by 11.00am on departure day.
- 1.9 The Owner does not accept any liability for injury, damage or loss caused by any reason or for any claim made as a result of this booking and/or the subsequent holiday. The Client is responsible for taking out adequate insurance to cover all risks. This waiver is also applicable to people visiting the property as guests of the Client(s).
- 1.10 The Owner does not accept any liability for injury, damage or loss caused, or for any such claim by a third party as a consequence of actions by the Client(s) and other people occupying the property during the period of the let.
- 1.11 Clients may use the swimming pool at their own risk. They should always observe the safety rules listed in the Information and Safety Book held in the villa.

**IT IS STRONGLY RECOMMENDED THAT CLIENTS TAKE OUT HOLIDAY INSURANCE TO COVER CANCELLATION FEES AND ANY OTHER LOSSES WHICH, MAY OCCUR**